Key Fact Sheet: Bendigo Telco Internet powered by nbn™ services

This information relates to NBN plan options available from Bendigo Telco.



	Wireless 25/5	Basic 25/10	WirelessPlus 75/10	Standard 50/20	Fast100 100//20	Fast100 100/40	Superfast 250/25	Ultrafast 1000/50	UltraFast 250/100
Technology Type	FW	FTTP, FTTN, HFC, FTTC, FTTB	FW	FTTP, FTTN, HFC, FTTC, FTTB	FTTP, FTTN, HFC, FTTC, FTTB	FTTP, FTTN, HFC, FTTC, FTTB	FTTP, HFC	FTTP, HFC	FTTP, HFC
Bandwidth Profile (download/upload)	25Mbps/5Mbps	25Mbps/10Mbps	75Mbps/10Mbps	50Mbps/20Mbps	100Mbps/20Mbps	100Mbps/40Mbps	250Mbps/25Mbps	1000Mbps/50Mbps	250Mbps/100Mbps
Typical Busy Period Speeds (7pm-11pm)	18Mbps/4Mbps	18Mbps/6Mbps	45Mbps/6Mbps	40Mbps/17Mbps	80Mbps/17Mbps	80Mbps/34Mbps	210Mbps/20Mbps	650Mbps/40Mbps	210Mbps/80Mbps
Number of users and/or devices online at once	1-2	1-2	2-4	3-4	4-6	4-6	6-9	6-9	6-9
Voice Calls	✓	✓	✓	✓	✓	✓	✓	✓	✓
Video Calls	✓	✓	✓	✓	✓	✓	✓	✓	✓
Emails, social media & browsing	✓	√	√	√	✓	√	✓	✓	√
File upload and downloads	✓	√	√	√	√	√	✓	√	✓
Streaming music	✓	✓	✓	✓	✓	✓	✓	✓	✓
SD Streaming	✓	✓	✓	✓	✓	✓	✓	✓	✓
HD Streaming	✓	✓	✓	✓	✓	✓	✓	✓	✓
Online Gaming	*	×	×	*	✓	✓	✓	✓	✓
4K Streaming	*	×	×	✓	✓	✓	✓	✓	✓
8K Streaming	*	×	*	*	*	×	*	✓	✓

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Technology Type: Is the technology that is used to deliver nbn[™] to your premises. The Technology Type will determine what plans and speeds are available. Visit nbn[®] rollout map | nbn (nbnco.com.au) to see what technology is available at your premises, or contact us.

- FTTP: Fibre To The Premise
- FTTN: Fibre To The Node
- FTTC: Fibre To The Curb
- FTTB: Fibre To The Building
- HFC: Hybrid Fibre Coaxial
- FW: Fixed Wireless

Power Failures: Your nbn™ service won't work during a power outage. Battery back is available with FTTP.

Medical and Security Alarms: If you have a medical or security alarm at your premises, contact your alarm provider to confirm compatibility with your nbn™ service. Consider an alarm with mobile and battery backup during a power outage.

For more information call 1300 228 123 or visit bendigotelco.com.au

Bandwidth Profile: This profile is applied to your nbn[™] service. Many factors will affect your actual speeds.

Typical Busy Period Speeds: These are the typical speeds you may achieve during the peak period between 7pm-11pm.

Factors that may affect your speed: Your experience, including the speeds actually achieved, depends on the network technology and configuration over which services are delivered. Other factors that may affect your speed include:

- Modem location. Install modems and routers in a central location.
 Connecting to your modem with an Ethernet cable will be more reliable.
- Time of day. Speeds during the Typical Busy Period (7pm-11pm) may differ from non-busy period speeds.
- Demand, source and size of content. Content can be delivered from various locations and will depend on numerous factors.
- The number of devices and people connected. Multiple devices and people connected to your home concurrently.
- Technology Type: Fixed Wireless. The number of users connected in your area, weather conditions and line of sight may have an effect.
- Technology Type: FTTN, FTTB or FTTC isn't capable of supporting the speed tier you're on; we will change your plan to the most suitable one or cancel your plan without any charge.